







Contents

	/ (66635					
5	Initial set-up					
6	Dashboard					
7	Contacts					
8	Send					
	9 Manually					
	16 Using a CSV file					
24	Sent					
29	Templates					
40	What does the recipient receive?					
44	What does the company receive?					
45	Documents					

2

Access



Access

Log in to the Openum back office using your username and password.



Access

Enter your email address. Enter the single-use code you received.



Initial set-up

When you first log in to the back office, this initial data collection window will appear on your screen.

Basic data

Company details

- Name / Company
- Tax identification number

Languages

- Language of the messages
- Language of the documentary evidence (the language of the PDF document with all technical details and communications of Openum)

Senders

- Name or mobile number of the SMS sender
- Email Sender: Email address

Brand image

- Company Logo: Drag or upload
- Email text colour
- Email background colour
- Button text colour
- Button background colour
- Preview email
- Preview landing page



User manual





Dashboard





Contacts

Easily manage your usual back-office contacts.

Go to contact management and click **Add Contact**. A window will open for you to fill in the contact details.

Add **Tags** to categorise contacts internally.

Actions for existing contacts:

- Tags
- View
- Edit
- Delete

Note: You can have up to 20 contacts in the contact list.





Send

Sending documents:

Manually

Manually enter recipients' names, mobile numbers, and email addresses.

Using a CSV file

Bulk send by uploading a CSV file with recipient details.





Send

Manually

1. Select template

Set the ID of the sending and select the template to use.

By default, there are 2 pre-created templates:

- **Openum Email:** an email with a link to the web page where documents can be viewed.
- **Openum SMS:** an SMS with a link to a web page where documents can be viewed.

Send documents				×
ID of the sending 439872176354	Select the template Sending is carried out with the	parameters alrea	ady configured	
1 Select template Select the template you want to use	Openum Email Organización S.L.	()	Openum SMS Organización S.L.	
2 Upload documents Upload the PDFs to send				
3 Recipient's data Email, mobile, etc.				
4 Edit Fields				
5 Review and send				



Send

Manually

2. Upload documents

You can upload all the PDFs you want to send or load them directly from the cloud (One Drive, Dropbox, or Google Drive).

The PDF file names are displayed on the screen.

If the chosen template allows sending additional documents, another section will appear to upload those documents that DON'T need to be viewed.

These documents will be attached to the initial email received by the recipient.

Click **Next Step** to proceed or click **Previous** to go back to the template selection.

		Add the documents to send here
Send documents		Click or drag documents here Only PDF documents allowed
ID of the sending 439872176354	Upload documents Upload the PDFs to send	You can also upload them directly from the cloud: 🙆 🐺 📥
 Select template Select the template you want to use Upload documents Upload the PDFs to send Recipient's data Email, mobile, etc. Document editing Edit Fields Finish Review and send 	Add the documents to send here Nou can also upload them directly from the de Add here any documents you want to send but Add here any documents you want to send but (see any documents to the initial mailing (we previous)	Click or drag documents here Only PDF documents allowed NOT need to be viewed INOT need to be viewed Click or drag documents here Only PDF documents allowed I cloud: I cloud: <

Add as a contact in the contact book

Send

Manually

3. Recipient's data

Enter all the required details to send the documents.

When you enter a recipient, the system will check if that user exists in the contact list. If not, a link to **Add to the contact** list will appear, opening a window to add the missing details and save the contact.

You can also fill in recipient details using existing data from the contact list.

Click **Add recipients from the contact book**; a side panel will open, allowing you to filter contacts by their details.

Select the contact and click **Add recipients from the contact book**. You can also edit contact details by clicking the **Modify** icon.

Note You can have up to 20 contacts in the contact list.

end docu	iments			Add contact to contact book	Name John Email	Surname Doe Phone
ID of the se 43987217	ending 76354	Re	cipients' contact in ter all the necessary data t	formation o send the documents	john.doe@email.com	Company Name
✓ Sele	l ect template ect the template you want to use					Cancel
Vpl Upl	load documents load the PDFs to send	1	Name and surname	Email	Access code	e
3 Rec Ema	cipient's data ail, mobile, etc.		John Doe	john.doe@email.cor	n	2
4 Doo Edit	cument editing t Fields			Add recipients from the conta	tet book + Add new	recipient
5 Rev	Add recipients from the contact boo	k Company Name	×			
	Email Phone Tags Available tags	ID number	Previous			Next step →
_	Nime Serverse Enall John Doe John.doe@email.com	Phone ID number				
	+ Add av	welphon	Add contae from conta book	ct		Add a new recipient



Send

Manually

3. Recipient's data

Add extra security with an **Identification Method**:

- Access code *
- One time password

Each recipient can have one or more identification methods. If more than one is assigned, the recipient can choose how to identify themselves when they access the viewing website to open the document.

* You can set a unique alphanumeric code for each recipient. The recipient must know this code in advance to access the document.

Click **Next Step** to proceed or click **Previous** to return to document upload.

Note: The maximum number of recipients in a single communication is 20.

of the sending	Recipients' contact infor	mation	Add an ID method
439872176354	Enter all the necessary data to se	nd the documents	
Select template Select the template you want to use			Activate passcode for
Vpload documents Upload the PDFs to send	Name and surname	Email	Access code
3 Recipient's data Email, mobile, etc.	+ Add to the agenda	John.doesemail.com	Identification methods that the user will have available: Image: Control of the state of
4 Document editing Edit Fields		Add recipients from the contact book	One time password Add new recipient
5 Finish Review and send			



Send

Manually

4. Document editing

If you uploaded a PDF with editable fields, you can configure them in this step. Otherwise, this step will be skipped.

What do you want to do?

- Edit the fields in the next step
- Ignore all fields

Note: Even if some fields are editable, they will be treated as non-editable.

Choose one of the two options and click **Save and continue**.





Send

Manually

4. Document editing

Select the PDF's editable fields to change their properties.

A side panel titled **Field properties** will open, allowing you to add default values to the selected fields.

Click **Next Step** to proceed or click **Previous** to return to recipient details.

Documents		Field properties
	Impuesto sobre la Renta de las Personas Físicas Retenciones sobre rendimientos del trabajo	
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	2. Hilos y otros descendientes menores de 25 años, o mayores de dicha edid si son disconscitados, que complem con al narranter	
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Send

Manually

5. Finish

Before sending, verify all data is correct and send it.

From here, you can modify:

- 1. The Selected template.
- 2. Documents to send: change the PDF if needed.
- 3. Recipients: edit recipient details.
- 4. **Document editing**: edit the PDF's editable fields.

Finally, click Send.

Send documents		×
ID of the sending 439872176354	Check details and send Before sending, please check that all data is correct	
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Document editing Edit Fields	erro_document.pdf	
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	I John Doe	john.doe@email.com
	∀ 4. Document editing	2
	The document has fields	
	<- Previous	Send

Send

Via CSV file

1. Select template

For guidance on configuring the file, click **How to set up the CSV?** A side panel with the required information will open.

Select a template.





Send

Via CSV file

2. Upload documents

Upload all the PDFs you want to send or load them directly from the cloud (One Drive, Dropbox, or Google Drive).

The PDF file names are displayed on the screen.

If the chosen template allows sending additional documents, another section will appear to upload those documents that don't need to be viewed.

These documents will be attached to the initial email received by the recipient.

Click **Next Step** to proceed or click **Previous** to go back to the template selection.

Via CSV	/ file Bow to set up the CSV		Add the documents to send here Click or drag documents here Only PDP documents allowed	
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2	Upload documents Upload the PDFs to send	Add the documents to send here		
3	CSV file upload Upload the CSV with the recipients	Click or dra	g documents here	
4	List of recipients Add your CSV recipient list			
5	Document editing Edit Fields	You can also upload them directly from the cloud: 💧 👯	•	
6	Finish Review and send	Add here any documents you want to send but NOT need to be	viewed	
		Attachments to the initial mailing		
		Click or dra Only PDF docu	g documents here iments allowed	
		You can also upload them directly from the cloud: 🔥 🤇	¢ •	
		<- Previous	Next step ->	



Send

Via CSV file

3. CSV file upload

You can upload the CSV file with recipient details or load it from the cloud (One Drive, Dropbox, or Google Drive).

You can upload CSV files or ZIP files containing the CSV.

Click **Next Step** to proceed or click **Previous** to return to document upload.

Via CSV file	7 How to set up the CSV		×
 Select t Select t Uploa CSV fil Upload List of Add yo 	template he template you want to use d documents the PDFs to send e upload the CSV with the recipients recipients ur CSV recipient list	Adding recipients from a CSV file Upload your recipient list Click or drag documents here	
5 Docum Edit Fie 6 Finish Review	nent editing ds	You can upload .CSV files or .ZIP files that contain the .CSV.	
		LAlternatively, upload directly from the cloud: 🔥 😝 🌰	
		C Previous Next step	• →



Send

Via CSV file

4. List of recipients

Select the type of data corresponding to each column: identifier, email, name, surname, etc.

Mandatory fields are marked with an asterisk (°), and these may vary by template.

You can choose the column delimiter character if it's not a comma.

You can also skip importing the first row if it contains column headers.

Click **Next Step** to proceed or click **Previous** to return to CSV upload.

Via CS\	/ file How to set up the CSV							×
>	Select template Select the template you want to use Upload documents Upload the PDFs to send	List o Add y Ch	of recipients our CSV recipient list aracter field separator , v	Do not import the	e first row			
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4	List of recipients Add your CSV recipient list	1	13245768	email@email.com	Name	Surname	1A2B3C4D	1
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		4	13245768	email@email.com	Name4	Surname4	1M2N3O4P	
6	Finish Review and send	5	13245768	email@email.com	Name5	Surname5	1Q2E3S4T	
		<-	Previous				Next step ->	



Send

Via CSV file

5. Document editing

If you uploaded a PDF with editable fields, you can configure them in this step. Otherwise, this step will be skipped.

What do yo want to do?

- Edit the fields in the next step
- Ignore all fields

Note: Even if some fields are editable, they will be treated as non-editable.

Choose one of the two options and click **Save and continue**.





Manually

Via CSV file

Send

5. Document editing

Select the PDF's editable fields to change their properties.

A **Field properties** panel will open to add a value:

- Manually: add a default value.
- From CSV: add a value by selecting a column from the CSV file.

Click **Next Step** to proceed or click **Previous** to return to document upload.

	Field properties	
Impuesto sobre la Renta de las Personas Fisicas Retenciones sobre rendimientos del trabajo Comunicación de datos al pagador (articulo 88 del Reglamento del IRPF) 145	Assign value	
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E. Hijos y otros descendientes menores de 25 años, o mayores de dicha edad si son discapacitados, que conviven con el perceptor Dats de la hijos e descendentes menores de 25 años no mayores de dicha edad ion discapacitado que convence mil y que no tienes what audio sapertos de dicha edad ion discapacitado que convence mil y que no tienes what audio sapertos de dicha edad convencemente y que no tienes what audio sapertos de dicha edad convencemente y que no tienes what audio sapertos at adottos estas de la higo ensue. Convence autor atom de hima e descapationes	Column C: Name1
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Anto de la consecuencia de la co	Column D: Surname
	Column E: 1
(4) Solamente en el caso de hijos adoptados o de menores acogidos. Tratindose de hijos adoptados que previarrente habiene estado acogidos, indique inicamente el año del acogimiento.	



Send

Via CSV file

6. Finish

The system validates the CSV data and shows the results.

If there are errors, you can download the CSV with comments on the incorrect data.

You can continue, but users with errors will be excluded.

Via CSV file	How to set up the CSV		×
 ✓ Selec ✓ Upla Uplo ✓ CSV Uplos 	ct template the template you want to use ad decoments ad the POT's to send file upload d the CDV with the recipients	Check details and send Enforce reading-please check that all data is connect Result of the validation: 5 Right rows 0 Rows with em-	ors
List Add Doct	of recipients rour CSV recipient list ument editing	1. Selected template: Openum Demo	
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		 S. Document editing The document has fields	e
		<- Previous	₹ Send



Send

Via CSV file

6. Finish

Before sending, verify all data is correct and send it.

From here, you can modify:

- 1. The Selected template.
- 2. Upload documents: change the PDF if needed.
- 3. **CSV file upload**: change the CSV if needed.
- 4. List of recipients: edit recipient details.
- 5. **Document editing**: edit the PDF's editable fields.

Finally, click Send.

Via CSV file (7) How to set up the CSV		×
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6 Finish Review and send	 2. Upload documents Documents to be viewed 	e
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	9 4. List of recipients	×.
	Nama Nama Nama2 Nama3 Nama4 Nama5	Enail email@email.com email@email.com email@email.com email@email.com
	 S. Document editing The document has fields 	e
	< Previous	Send



Sent

Here you can view a list of sent communications, their status, and details.

By default, the list shows communications from the last 30 days.

The start and end dates of the query can be changed but must be within a 30-day range.

Search filters

- Delivery ID
- Email
- Mobile
- Templates
- Status: New / Opened / In process / Error / Cancelled / Expired / Exceeded authentication attempts on viewing page / Rejected
- Date

Export

Generate and download a CSV file with all filtered data.

penum «	Sent					Credits 68.	3 🔺 🐘 🔏 H	li, jgregori J
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	STATUS	DELIVERY ID	RECIPIENTS		DATE OF DELIVERY ~	EXPIRY DATE	DOCUMENTS	ACTIONS
	Rejected ()	1719403945341	email@email.com	0	26/06/2024 14:12:27	26/07/2024 14:12:27	•	
	Opened	1719403884208	email@email.com +34123456789	0	26/06/2024 14:11:26	26/07/2024 14:11:26	•	
ates	In process	1719403802771	email@email.com	0	26/06/2024 14:10:04	26/07/2024 14:10:04	۵	> 9
	Opened	1719402488329	email@email.com	0	26/06/2024 13:48:10	26/07/2024 13:48:10	0	
	Exceeded authentication attempts on viewing page	13245768	 email@email.com email@email.com 	0.	26/06/2024 11:33:19	26/07/2024 11:33:19	0 0	
	2024 © Lleida.net							() Held



Sent

Delivery details

- Status: overall communication status.
- **Delivery ID:** delivery identifier. If a sending has the same ID as an ongoing one, it is automatically cancelled.

2

- **Recipients:** shows the status and details of each recipient.
- **Date Of Delivery:** the date the documents were sent.
- **Expiry Date:** the date the documents are no longer accessible.
- **Documents:** part of the registered electronic delivery.
 - Download the original documents, the opened documents, and the evidence documents, both global and per recipient.
 - Ownloads the global documentary evidence directly.
- Actions: possible options for managing ongoing sendings.
 - Send Reminders: choose from scheduled reminders or create new ones and select the communication channel and recipients.
 - **Cancel:** cancels the ongoing communication.

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Delivery ID	Email	Mobile	Templates	Ŷ	Status	 ✓ 3 jun - 2 jul 	Q 0-5 of 5 <	> Expo
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In process		1719403802771	email@email.com	0	26/06/2024 14:10:04	26/07/2024 14:10:04	D	۵ (g
Opened		1719402488329	email@email.com	0	26/06/2024 13:48:10	26/07/2024 13:48:10	00	<u> </u>
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Sent

Delivery status

The sending of a document can have one of the following status:

0

Opened

All necessary documents have been opened, marking the process as closed.

In process

The document sending has been completed, but not all necessary documents have been opened.

Cancelled

Cancelled by sender.

Incorrect

Something has gone wrong during the opening process.

Expired

The recipient didn't open all the required documents in time.

Exceeded authentication attempts on viewing page

The recipient has tried too many times to access the documents.

Rejected

The recipient has declined to view the document. Click the icon (i) to see the reason.

Openum' «	Sent					Credits 68.3	🔺 🐮 🛓 на	jgregori J
Send	Delivery ID Email	Mobile	Templates	Ý	Status	✓ 3 jun - 2 jul	0-5 of 5 < >	Export 🗻
	STATUS	DELIVERY ID	RECIPIENTS		DATE OF DELIVERY ~	EXPIRY DATE	DOCUMENTS	ACTIONS
shboard	Rejected ①	1719403945341	i email@email.com	0	26/06/2024 14:12:27	26/07/2024 14:12:27	0	
rt	Opened	1719403884208	email@email.com +34123456789	Q	26/06/2024 14:11:26	26/07/2024 14:11:26	0	
nplates	In process.	1719403802771	i email@email.com	0	26/06/2024 14:10:04	26/07/2024 14:10:04	D	× 9
	Opened	1719402488329	email@email.com	0	26/06/2024 13:48:10	26/07/2024 13:48:10	0 0	
	Exceeded authentication attempts on viewing page	13245768	email@email.com email@email.com	0	26/06/2024 11:33:19	26/07/2024 11:33:19	0 0	
	2024 © Lleida.net.							(7) Help



Sent

Time line

Click the magnifying glass to view the timeline of each communication in the first tab.

The timeline visually represents the opening process for each recipient.

It shows graphically the different events that happen during the process, along with related information:

- **Begin the process**: shows the recipient ID, process, and start time.
- End of process: shows when the recipient opened the documents and different messages indicating if that completes a level or the whole process.
- Initial Email or SMS and Notifications: details if it was delivered, if it was registered, the email address or phone number, and the time sent.
- **Reminders:** sent reminders.
- Last Visit: shows the date and time of the last visit to the opening page before the document was opened.

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Send	Delivery ID	Email	Mobile	Templates	,	✓ Status	 ✓ 3 jun - 2 jul 	Q 0-5of5 () Export 🕁
	STATUS		DELIVERY ID	RECIPIENTS		DATE OF DELIVERY ~	EXPIRY DATE	DOCUMENTS ACTIONS
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Sent

Time line

In the second tab, view recipient details more technically

- General
- Emails
- SMS





Templates

Here, you can see all existing and active templates.

Templates predefine general characteristics and behaviours of a registered electronic delivery process, saving users time by avoiding repetitive configurations.

Once created, templates cannot be modified, but they can be duplicated to create new ones quickly.

Templates can't be deleted but can be deactivated.

Top section:

- **Search:** filter the list by entering text.
- Show disabled templates by checking the option.
- New template choose between Quick set up or Advanced set up^{*}.

* Advanced set up includes extra options for Reminders and Notifications.

🔷 Openum"	Template list	General				Cróditos 68.3 🌰 👫	💒 Hola, jgregori 🛛
Send	Search				٩	Show disabled templates 0 - 3 de 3 <	> + New template
	ID ~	NAME	COMPANY NAME	EXPIRATION TIME	LANGUAGE	ACTIONS	/C Quick set up
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🍮 Sent	4983	Openum SMS	Organización S.L.	30 days	Español	Q 🗑 🔿 🗲	
A Templates	4982	Openum Email	Organización S.L.	30 days	Español	Q . O >	\bigcirc
	2024 O Lleida.net						③ Help



Templates

Template details:

- ID: template identifier
- Name: template name
- Company Name: sender
- **Expiration Time:** time available for the recipient to open the document.
- Language: template language
- Actions: template actions
 - **Details:** view template details.
 - **Duplicate:** redirects to the template creation page, auto-filling fields with the original template's values.
 - Download source code: view and copy the template's source code. You can also download and copy the code.
 - Send documents: redirects to the manual send process, skipping the template selection step.
- **Activated:** toggle to activate/deactivate the template.

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tes	4982	Openum Email	Organización S.L.	30 days	Español	0 . 0 >	•



Templates

+ New template

1. Information and brand image

Fill in the following basic details for the new template.

Template name

Company details

- Name / Company Tax identification number

Languages

- Language of the sendings
- Language of the documentary evidence (the language of the PDF document with all technical details and communications of Openum)

Senders

- Name or mobile number of the SMS sender
- Email Sender: Email address

Expiration Time

Days / Hours / Minutes

Brand image

- Company Logo: Drag or upload
- Email text colour
- Email background colour
- Button text colour .
- Button background colour
- Preview email
- Preview landing page

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Send				
Dashboard		Information and brand image Name, email address, logo, etc.	Basic data of the new template Enter the following data. Select the language of the com bilingual	munications. Note that documentary syldence can be
A Templates	2	Identification of recipients Identification to access the documents	Template name	
	3	Initial Communication with recipients Setting up initial erroll and/or SMS	Company or contact name	Tax ID number
	4	Reminders O Outstanding document notifications	Language of the sending	Language of the documentary evidence
	5	Notifications () Communications on changes of	English v	× logititi x v
	6	Advanced settings UIILs for advanced users		
	7	Finish Check it and save it	- 30 + days - 0 +	hours - 0 + minutes
			Brand image Add a logo, select expresse colours and check the final the documents will be displayed. If you do not select any	look and feel of the annulis to be serit and the page where g.Openum's default colours and logo will be used
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	NAME OF A DESCRIPTION O			(C) Help

Templates

+ New template

2. Identification of recipients

Restrict document access to recipients only by adding identification. This is required before viewing documents.

How should recipients identify themselves?

Access code: a code the recipient already knows and isn't sent in any communication.

One time password: a 6-digit code sent via SMS or regular email, with a max of 3 resends.

- Send via SMS: add the sender's name or mobile number (if blank, the default from step 1 is used) and write the message using available tags.
- Send via email: add the sender's name (if blank, the default from step 1 is used). Write the subject and text using available tags.

Note: if both methods are selected, you can assign one or both to each recipient, who will then choose how to identify.

Openum' «	New template	Credite 61.3 💩 👘 💩 His jayregant	1
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Templates

+ New template

3. Initial Communication with recipients

The process starts by sending recipients a message that they have documents to view, including a link to the viewing page This message includes the link to the page where the documents can be opened.

Allow declining the display

- No
- Yes, without asking for the reason for rejection
- Yes, and make the reason for rejection optional
- Yes, and require the reason for rejection mandatory

If you allow declining the display, you must choose some contact method.

How would you like to notify recipients?

Notify via SMS: add the sender's name or mobile number (if blank, the default from step 1 is used) and write the message using available tags.

Notify via email: add the sender's name (if blank, the default from step 1 is used). Write the subject and text using available tags.

 I want to add non-viewable attachments: if checked, you can upload documents to be sent with this email but not viewed.

Both options can be sent registered.

Note for developers: if you want to redirect the recipient from your website, please do not select any notification method. When you make the API call, you get the URL to redirect the user.

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Templates

+ New template

4. Reminders

Reminders are automated messages for pending registered electronic deliveries.

Messages are sent after the defined time for each reminder, starting from the moment the documents are sent.

They can be sent via SMS or email.

Manage Reminders

Select one or more options:

- After 1 day
- Mid term
- 1 day before expiration





Templates

+ New template

4. Reminders (Advanced)

Advanced Set up provides extra options for **Reminders** and **Notifications**.

Manage Reminders

Choose when to send the reminder.

For SMS and email, indicate the sender (if blank, the default from step 1 is used) and draft the message using available tags.

Review the preview and click **Save**.





Templates

+ New template

5. Notifications

Notifications are automatically sent when there is a change in communication status

They can be sent via SMS or email.

Notifications cannot be registered

Manage Notifications

Select one or more options:

- Process successfully finished
- Process completed with errors
- Expired process





Templates

+ New template

5. Notifications (Advanced)

Advanced Set up provides extra options for Reminders and Notifications.

Manage Notifications

In the dropdown I want to send a notification, you have these options (add as many as needed):

- Once the documents have been opened
- If a sending has been cancelled
- If a sending has expired
- If a sending has generated an error
- When the maximum allowed Access attempts for document retrieval have been exceeded
- Once the opening of the documents has been successfully • completed
- If the process has NOT been successfully completed
- When a user has declined

Send notifications via SMS or email.

For **email** notifications, choose:

- Attach the documentation opened by the recipient
- Attach documentary evidence of the recipient Please attach those files not requiring to be opened .

Add CC and BCC, the sender's name (if blank, the default from step 1 is used), and draft the customisable text and subject.

Review the preview and click Save.

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Templates

+ New template

6. Advanced settings

This step covers various settings, mostly for advanced users with integrations.

Show recipients on the display page: displays each recipient's status.

Add URL's for process event notifications:

- Status changes of each recipient
- Status changes of the display process
- SMS status changes
- Email status changes
- Status changes performed on the display page

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Send							
Dashboard		~	Information and brand image Name, email address, logo, etc.	4	Advanced settings Manage status changes via events and set up the final r	redirection	
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Templates

+ New template

7. Finish

Check all entered information is correct and save the template.

Review each step and make any necessary changes:

- Information and brand image
- Identification of recipients
- Initial communication with recipients
- Reminders
- Notifications
- Advanced setting

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			℅ 6. Advanced settings	2	
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What does the recipient receive?

1. The recipient gets an email or SMS with a link to the viewing page

The recipient gets an SMS or email, which may or may not be registered.

Click **View documents** to go to the website to view the documents.

Click **Decline visualization** to refuse to view the documents.

The email and viewing page can be customised with the company's colours.

We have emailed you som	e documents to be read				
Sender_Email <open@openum.eu></open@openum.eu>		🙂 🕤 Responder	Responder a todos	→ Reenviar 👪 …	
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	Hello Name Surname, Sender_Email has sent you the following				
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	You can read them until 2 Aug	gust 2024 at 10:52:56 UTC+2	<u>.</u>		
	The electronic delivery through Openum comp described in the following link: https://www.llei	olies with the current national regu iida.net/en/legal-framework	lations		
	Disclaimer - I	Privacy Policy			
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What does the recipient receive?

2. Recipient ID

If the recipient has an ID method assigned, they must identify themselves to view the documents.

If the sender allows, the recipient chooses their preferred ID method.

They can choose between:

- Using a known code: a code the recipient knows and isn't sent in any communication.
- Using a one time code: a 6-digit code sent via SMS or uncertified email, with a max of 3 resends.

Enter the code and click **Accept** to view the document.

	Verify your Select one of the available ve	r identity erification methods below:	
***	Using a Known Code Identification using a code previous	ly provided or indicated	
	Using a one time code You will receive the code via email a	and/or SMS	
Access of	da	Access code	
Enter your access	s code.	Enter the code sent to j******i@Ileida.net	
		You can resend the code within 55 seconds. You have 2 resendings left.	
Accept	Back	Accept	Back
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Accept		Accept	
	Back	Bac	ck .



ê D

What does the recipient receive?

3. Viewing Page

The page is divided into two sections:

- The **central section** where opened documents are shown.
- The left column shows opened documents and a QR code for easy mobile access.





What does the recipient receive?

4. Opening confirmation email

Finally, recipients get an email confirming that the document has been opened.

The email includes documentary evidence.

Congrats! Documents sent	were opened					
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	The electronic delivery through Openum complies with described in the following link: https://www.lleida.net/er Disclaimer · Privacy Po	the curr /legal-fr licy	ent national regul amework	ations eida.net		



What does the company receive?

Sent

Status and details of communications.

Delivery status

- Opened
- In process
- Cancelled
- Error
- Expired
- Exceeded authentication attempts on viewing page
- Rejected

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